1. A Company which is following a Traditional methodology wants to change to Agile and it is moving to a new office as well , how would they design their office :

* Teams should be seated in a same location with space for Team meetings and Information radiators
* Company should decide which Agile methodology they are going to use and then decide the spaces.
* Teams should be isolated

1. A customer is directly interacting with the Scrum team and asking for some urgent updates to the code , the Team members raised this as a concern in Daily Stand up meeting , what a scrum master should do :

* Ask product owner to redirect the queries to him.
* Scrum should answer all the phone calls from customers.
* Ask the team to ignore the calls.
* Add the requirements in the product backlog.

1. If a Team member has developed a feature requested by a customer which is not in product backlog what should the team do :

* Add the requirement to product backlog.
* Refuse to test the new feature.
* Discuss with Product owner and prioritize this requirement.
* Test the feature and release it along with other planned features.

1. If a Team member is new to Agile methodology , what a scrum master would do to make him aware of Agile practices :

* Ask a team member to train him
* Send Agile process documentation to him.
* Personally coach the new member.

1. After a Sprint retrospective the product owner tells that final product is not meeting the business requirements , what is best option :

* Multiple rounds of review should be done with Customer and Product owner
* Multiple rounds of review should be done with Product owner
* Final approval should be taken after review meeting from product owner.

1. A customer is not happy that a feature will not be available till next year , what a product owner should do :

* Accept the responsibility
* Make sure that feature is present in Product backlog.
* Push the feature in current sprint along with other features.

1. 2 questions on Burn Down charts.
2. A developer worked a spike and got a solution , what he should do :

* Discuss with team and try to implement the soln in next sprint.
* Discuss with Product owner.
* Discuss with Team and try to implement the solution ASAP.
* Discuss with Product owner and prioritize the work.

1. In a Team the velocity is varying in different iterations , what should a scrum master do to ensure that velocity variation is reduced :

* Scrum master to call on a team meeting and ask the team to work harder.
* SM to conduct brainstorming meeting with team and try to identify the root cause.
* Discuss with Product owner.

1. A new team member joined the team , his previous Team manager is still assigning him some tasks because of which his current deliverables are impacted , what a SM should do :

* Add this risk in Risk register and escalate it.
* Give him less user stories so that he can manage both team’s work.
* Give him so much work that he cannot work on old team’s work.

1. In a brainstorming session , team members suggested some ideas for improvements in current process , the Agile coach has a better idea :

* Team ideas should be discussed and implemented
* Coach to direct the team to use his idea
* Coach to discuss the idea with Product owner and then implement it.

1. Some Executives have a different opinion about the progress and status reports , what a SM should do :

* Send Daily Status and monthly status to executives.
* Ask them to join Daily stand-ups.
* Place the status and burn down charts in a shared location.
* Conduct Status review meetings with Executives.

1. A PO is continuously changing the product requirements within a Sprint , what an SM should do :

* Escalate on the PO.
* Discuss with PO and tell him about his role
* Discuss with PO and tell him how to get better ROI.

1. PO is not joining the Sprint reviews , what an SM should do :

* Send the Memos to PO and stakeholders
* Talk to PO and ask him to join the review meetings
* Discuss with project sponsor and make PO join the meetings.

1. A developer is working on a US which is taking more time than estimated , what should he do :

* Work on the US till it is completed.
* Stop working on US and move it to next sprint.
* Discuss with PO and reprioritize this work.

1. Question on Forming, Storming, Norming and Performing.
2. Risk Spike: 2 questions.
3. A issue recurs in current sprint , the team is frustrated as this issue was discussed in last retrospective and corrective measures also discussed , what the team should do :

* Discuss the issue in next retrospective.
* Come up with Action plan.
* Do a Root cause analysis.

1. A Team comprised of 11 people (co-located) , later it was changed to distributed team and 5 members were in Onshore different locations , which type of communication is best for them :

* Frequent Video conference team meeting
* Team meeting conference calls
* Emails
* Chat

1. A new team member has joined a team recently and team’s velocity is dipped. Later it was identified that dip is because of new person , what a SM should do :

* Ask the new member to work in Pair
* Arrange for more Trainings for new joiner
* Give the new person less work
* Ask the new joiner to scale up fast.

1. In a Team some team members are not motivated to work and because of which productivity has been impacted , what a SM should do :

* Conduct a Team retrospective and discuss the reasons for less productivity.
* Escalate it to Senior management
* Call on a Team meeting and tell the team members that will impact their appraisals.

1. 2 questions on Daily Standup.